

Annex 1a - PERSONAL DATA PROCESSED IN THE EXECUTION OF THE CONTRACT FOR THE PROVISION OF FIXED INTERNET SERVICES - in force as of 23.03.2026

PERSONAL DATA	PURPOSES OF PROCESSING	CRITERIA FOR DETERMINING THE DURATION OF PROCESSING PERSONAL DATA	LEGAL BASIS OF PROCESSING	RECIPIENTS OR CATEGORIES OF RECIPIENTS OF PERSONAL DATA PROCESSING	DATA TRANSFERS OUTSIDE UE AND EEA OR TO AN INTERNATIONAL ORGANIZATION
My Account – credentials, Authentication details for fraud checks, proof of address (utility bill, bank statement (no transactions), IP address, Traffic data volume, Network adapter identifier Positioning of the terminal equipment (computer, laptop, tablet, mobile phone, network equipment) WIFI account, IP address of the equipment, hardware identification addresses of the equipment connected to the router, Traffic data (source IP, destination IP, source port, destination port), Time of connection to the internet	Execution of the Contract or Contracts	6 years (i) from the date on which Customer account is closed; (ii) from the date of provision of services and the Customer has no unfulfilled obligations towards the Operator; (iii) from the date on which the Operator obtains an enforceable title (without the possibility of subsequent contestation thereof, in any form), regarding the Customer's fulfillment of the obligations remaining unfulfilled towards the Operator (the hypothesis in which the Customer has unfulfilled obligations towards the Operator).	The performance of a contract to which the Customer is a party (art. 6, paragraph 1, letter b of the Regulation)	N/A	N/A
	Providing information to various institutions and public authorities		Legal obligation (art. 6, paragraph 1, letter c of the Regulation)	Public institutions and/or authorities	N/A
	Debt recovery, equipment, resolution of other legal issues derived from the Contract or Contracts	Internet traffic data (IP addresses associated with the connection, time interval of accessed sites - (metadata), equipment identifiers); location data (if collected) - minimum 12 months according to IPA 2016.	The legitimate interest of the Operator to exercise and defend various requests/actions before courts, authorities, public institutions and other entities, according to the law (art. 6, paragraph 1, letter f of the Regulation)	Courts, arbitration bodies, professionals in the field of insolvency and bankruptcy, bailiffs, debt/debt recovery companies, lawyers, translators, experts, mediators, credit institutions, public institutions, auditors	N/A
	Creating internal analysis statistics, product and service development	6 years from the date on which Customer account is closed	The legitimate interest of the Operator to evaluate the current activity in order to improve and/or develop it (art. 6, paragraph 1, letter f of the Regulation)	N/A	N/A
	Revision, maintenance of equipment, networks, etc. and other similar operations	minimum 12 months	Execution of a contract to which the Customer is a party (art. 6, paragraph 1, letter b of the Regulation)	Third parties that provide inspection, maintenance and other similar operations	N/A